

To our Customers:

We operate Charlie's U-Pik in Lucedale and Wiggins to offer economical fresh local grown food to our communities in Lucedale and Wiggins. The U-Pik/Retail business operates for 2 months as a complement to our year round wholesale business, Eubanks Produce. We appreciate all our customers who make the long hours enjoyable to us. However, we do have customers who misuse our expectation of honesty when they enter our family farm. We have had two very outright attempts just today to leave our property without paying for large amounts of produce. We have suspected theft probably happens but have remained reluctant to make policy changes that effect how we are able to serve all customers. However, we will be making immediate changes to our check out procedures. We also ask that you be watchful for persons who may be hiding produce in their vehicles as you are visiting our farm. We appreciate any tips that will prevent such theft. Also know that we will prosecute theft from our farm.

Customers will still be allowed to pick in the fields with your vehicles but you must have a ticket from an employee who has checked your vehicle in the parking lot that can be taken to checkout area. The cashiers can't let you check out for any produce that you did not bring to the register unless you have a ticket signed by an employee. Customer will not be allowed to load already picked produce into their vehicles without assistance from staff members or proof of payment prior to loading. You will be asked to show your receipt for your purchases at the exit gate to the property so please be ready to let the staff view your produce in your vehicle.

Once again, thank you to each of you who have supported Charlie's U-Pik for so many years. We also hope you understand our reason for the sudden policy changes and address any concerns you may have directly to the owners or managers. Please don't get upset with our employees as they try to implement these changes at both our locations immediately.

Thanks

Allen and Janice Eubanks and Family